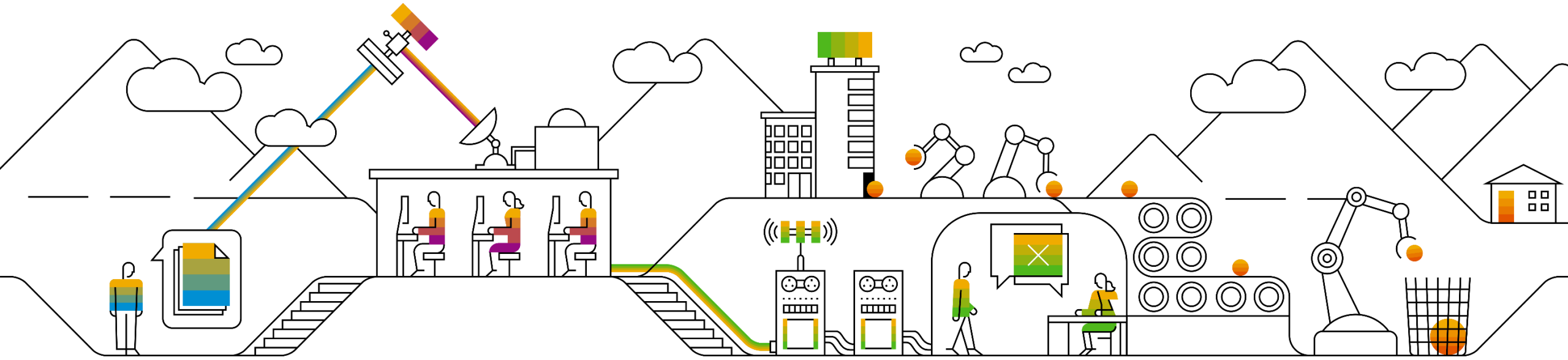




SAP Concur 

Comment la solution Concur répond à vos attentes réglementaires, dont le RGPD ?

Adrian Higgins & Inès Zantour, SAP Concur
4 octobre 2018

PUBLIC

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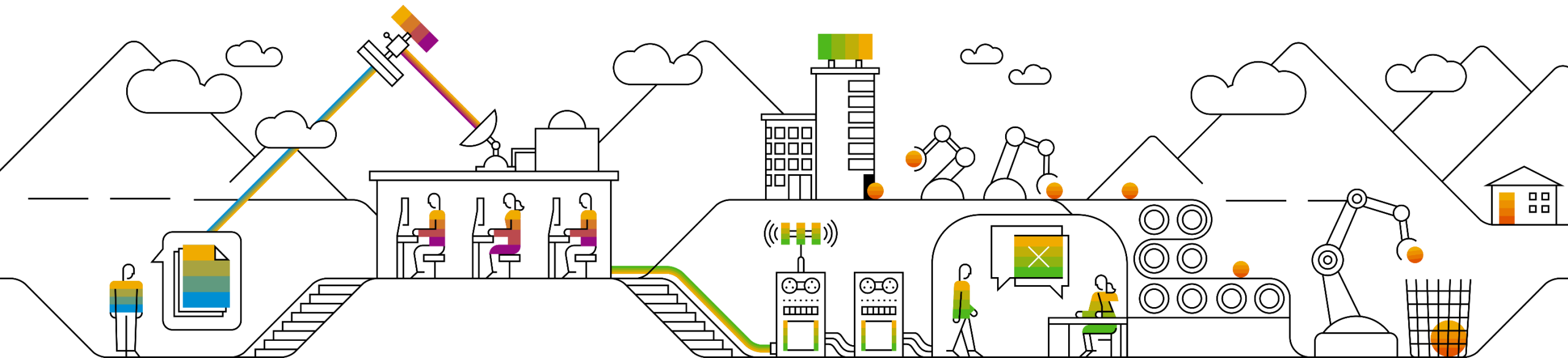
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Rappels sur le RGPD



Contexte juridique française

1978

1996

2018

Loi n° 78-17 du 6 janvier 1978 relative à l'informatique, aux fichiers et aux libertés

Le règlement général sur la protection des données (RGPD)

Les « 3 acteurs » du RGPD

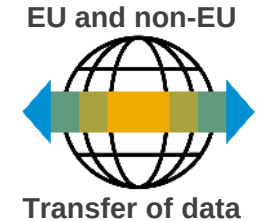
**Vos utilisateurs
ont les droits suivants :**



**Vous
avez les obligations suivantes :**



**SAP Concur
a les obligations suivantes :**



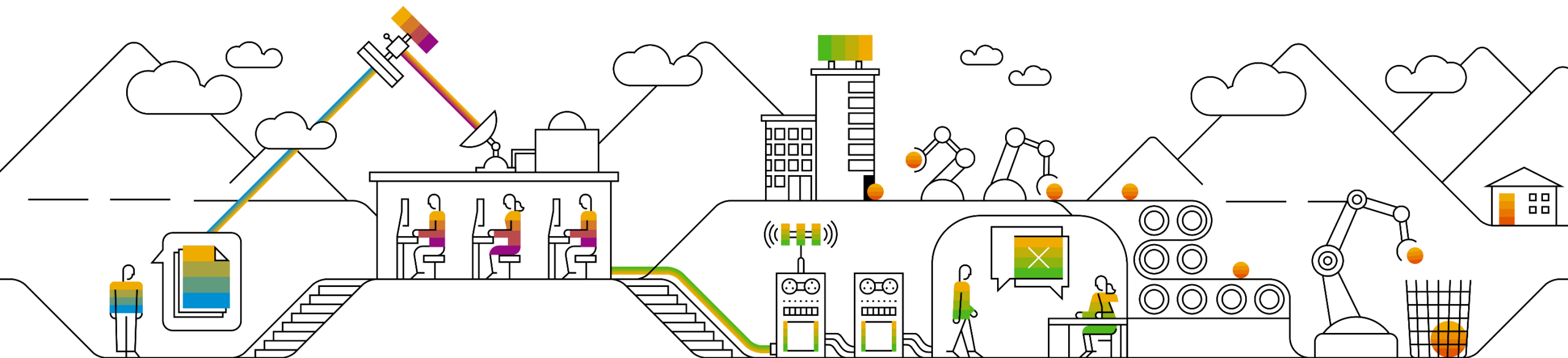
- Information
- Accès
- Rectification
- L'oubli
- Limitation du Traitement
- Portabilité
- Objection
- Opposition

- Consentement
- Obligation Légale
- Intérêt Vital
- Intérêt Publique

- Notification des Violations
- Sécurité des traitements
- Contrat
- Bien fondé des traitements
- Démonstration de conformité
- DPO

- Privacy impact assessments
- Privacy by design
- Accountability

Obligations du RGPD et **solution Concur**



Les données personnelles: Collecte

Comment ?

- Employee import file
- Administrateur
- Utilisateur

Lesquelles ?

- Données nécessaires
- Les autres?
- Gestion des voyages (GDS, Agences)

Les données personnelles: Accès et rectification

Qui ?

- Utilisateur
- Administrateur
- SAP Concur

Actions ?

- Consultation
- Rectification

(Article 15, 16 RGPD)

Les données personnelles: Suppression

Qui ?

- Utilisateur
- Administrateur
- SAP Concur

Actions ?

- Désactivation du profil
- Suppression des données dans le profil
- Suppression partielle
- Suppression totale

(Article 17 RGPD)

Outil de gestion de la conservation des données

Synthèse de la conservation des données

CONCUR TRAVEL

Période de conservation des données: 20 années

Modifier

DÉPENSES

Période de conservation des données: 12 années

Modifier

ORDRE DE MISSION

Période de conservation des données: 10 années

Modifier

DONNÉES SENSIBLES

Période de conservation des données: 12 mois

Modifier

DÉPENSES

Définir une période de conservation par défaut pour toutes les politiques:

12 années

☒ Modify custom retention periods for Dépenses policies

Modifier les années

☐ Nom de la politique	Années
☐ *EMEA Template Policy (Copy Only)	12
☐ X-Deleted	12
☐ X-Deleted	12
☐ X-Standard Central Reconciliation Policy	12
☐ UK Expense Policy	10
☐ Global Expense Policy	12
☐ X-Deleted	12
☐ X-Deleted	12
☐ X-Deleted	12
☐ Germany Expense Policy	6
☐ X-Deleted	12
☐ France Expense Policy	8

Les données personnelles: Sécurité des données

Qui ?

- DPO
- Administrateur

Actions ?

- Certificats ISO27001, PCI DSS
- Rapports SOC

(Article 32 RGPD)

SAP Cloud Trust Center

[Overview](#)[Cloud Service Status](#)[Security](#)[Data Center](#)[Data Protection and Privacy](#)[Compliance](#)[Agreements](#)[Compliance](#)[Compliance Finder](#)

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Solution/Area

Solution/Area



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Regional Relevance

Regional Relevance



Concur ISO/IEC 20000 Certificate



Concur Travel and Expense PCI DSS AOC US - 2018



Concur Travel and Expense SOC1 Audit Report 2015



Concur Travel and Expense SOC1 Audit Report 2016



Concur Travel and Expense SOC2 Audit Report 2016



Concur Travel and Expense SOC2 Audit Report 2017

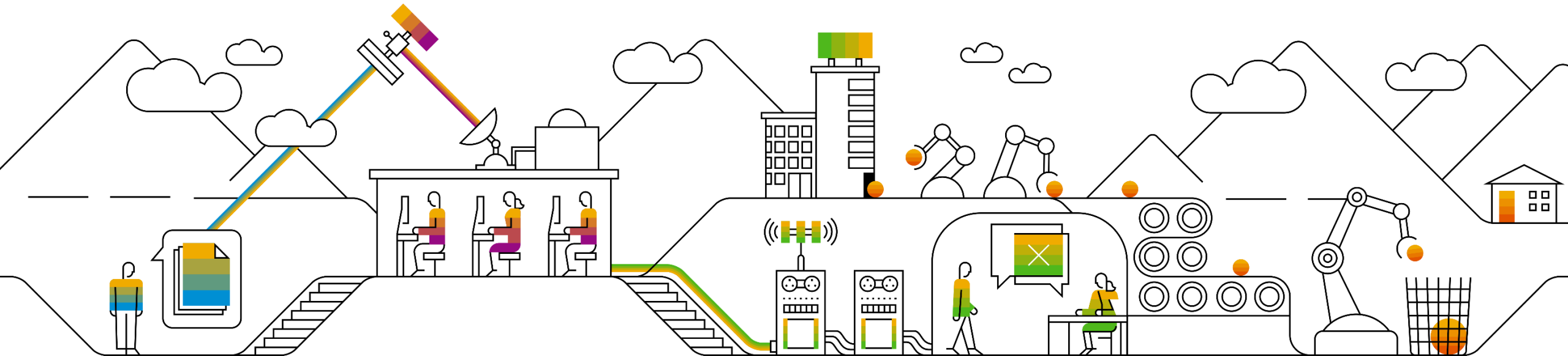


Concur: ISO/IEC 27001:2013



Contact Us

Conformité de **SAP Concur**



Le contrat:

Qui ?

- SAP Concur
- Client

Actions ?

- DPA

Sous-traitant de Traitement:

Qui ?

- SAP Concur

Actions ?

- Instructions du Client/ Responsable de traitement
- Autorisation pour la sous-traitance ultérieure
- Mesures Organisationnelles et techniques
- Sécurité / Gestion des violations
- Collaboration

(Article 24 RGPD)

Notification des violations (Sécurité):

Qui ?

- SAP Concur
- Client

Actions ?

- Notification dans un délai raisonnable
- Contact assigné par SAP Concur pendant l'incident
- Plan de remédiation

(Article 33 et 34 RGPD)

Data Privacy Impact Assessment (Collaboration):

Qui ?

- Client / DPO

Actions ?

- Récupérer les certificats et rapports
- Documentation SAP Concur (politiques, etc...)

(Article 35 RGPD)

Réversibilité et portabilité (donnée = propriété du Client):

Qui ?

- Client

Actions ?

- Récupérer les données pendant le contrat
- Fournit données à la personne
 - Rapport dans outils d'administration
 - Rapport dans SAP Concur Intelligence

(Article 19 et 20 RGPD)

Conclusion

SAP Concur traite
les données en tant
que sous-traitant

SAP Concur
sécurise les
données pendant le
traitement et le
stockage

SAP Concur donne
accès aux données
par l'administrateur
et l'utilisateur

Merci.

Contact information:

Adrian Higgins CISSP, CIPM

Senior Security and Technology Consultant Manager

SAP Concur

36-38 rue de Saint Petersburg 75008 Paris

M: +33.689.014.429

E: adrian.higgins@sap.com

Inès Zantour

Senior Counsel

SAP Concur

36-38 rue de Saint Petersburg 75008 Paris

E: ines.zantour@sap.com